



March 27, 2024

The Honorable Norma Torres  
United States House of Representatives  
2227 Rayburn House Office Building  
Washington, DC 20515

The Honorable Brian Fitzpatrick  
United States House of Representatives  
271 Cannon House Office Building  
Washington, DC 20515

Dear Representatives Torres and Fitzpatrick,

On behalf of the Major County Sheriffs of America (MCSA), I write to you today in support of the 911 Supporting Accurate Views of Emergency Services (SAVES) Act (H.R. 6319). MCSA is an association of elected Sheriffs representing the Nation's largest counties with populations of 500,000 people or more.

The 911 SAVES Act would reclassify 911 dispatchers and public safety telecommunicators as a "protective service" occupation. They deserve this recognition for the important and lifesaving nature of their work.

Our agencies rely heavily on the professional work of 911 telecommunicators, who play a critical role in gathering information, assessing situations, and dispatching our deputies in a safe manner to respond to a wide range of public safety emergencies efficiently and effectively. In addition, our 911 telecommunicators are exposed to traumatic situations and deserve the same support as our other first responders. Classifying this lifesaving work as "administrative" or "clerical" is outdated and inaccurate.

Investing in the training and professional development of 911 telecommunicators enhances the strength of law enforcement agencies, and ensures the profession is properly recognized and supported.

MCSA strongly supports the 911 SAVES Act and urges its prompt consideration and passage. Thank you for your efforts to support America's law enforcement and public safety community.

Sincerely,

Megan E. Noland  
Executive Director  
Major County Sheriffs of America